



Strong & Herd
Import and Export Services



Helpline Support with OneCall®

OneCall Level 1

The Basic service lets you call or email our office with enquiries so we can guide and support you to the correct places for information, reinforce your understanding of procedures.

Covers 6-8 brief questions pa
Members get regular update email
Discounts on all public training places

Subscription price
£180.00 + VAT
For 2 hours pa
Paid in Advance
Top-ups available

OneCall More

Level 2 provides a single port of call for assistance and guidance in all areas of import and export procedures. OneCall More provides support to your day-to-day activities in a cost-effective way.

Covers 6-8 brief questions each month
Members get regular update email
Discounts on all public training places

Subscription price
£600.00 + VAT
For 8 hours pa
Paid in Advance
Top-ups available

OneCall Plus

The essence of OneCall Plus is to get practical assistance and advice on all matters relating to international trade. With "Plus" S&H joins your compliance team saving valuable time & money.

24 hours support pa
Members get regular update email
Discounts on all public training. Can convert to 1-to-1 sessions

Subscription price
£1560.00 + VAT
For 24 hours pa
Paid in Advance
Top-ups available

New for 2020 for all OneCall members – free 1 hour sessions every 2 weeks answering your EU Exit Readiness questions. Interactive, practical and relevant advice

OneCall OnDemand

Just need a couple of hours of dedicated advice? OneCall OnDemand gives you a minimum of 2 hours time with a subject matter expert via our virtual meeting room. Book your dedicated session now.

OneCall – 2 hour Dedicated session
Discount on all public training places
Any topic, any time, virtual advice at its best

Subscription price
£500.00 + VAT
Minimum 2 hours
Paid in Advance

Order: 0161 499 7000 // onecall@strongandherd.co.uk // www.strongandherd.co.uk

What is OneCall?

A business support service created to assist importers and exporters. Includes the "Did You Know" email information service to help you keep up-to-date with current international trade and customs issues.

How will I benefit from OneCall?

Within the OneCall Team are specialists on a wide range of import, export and customs procedures. Using the service means you won't waste time searching for answers, our team will know or quickly find out for you leaving you to concentrate on your proper job. Not only do you get an immediate response but the people manning the service are helpful and extremely knowledgeable – ideal for seeking that second opinion on a tricky question. The OneCall Team can guide you in the right direction or even do some of the work for you – they are there as a support to your business needs – try us out; you won't regret it.

How Do I Subscribe? It's easy.

There are 4 different options – choose the one that best suits your requirements and apply on-line or by email to:

onecall@strongandherd.co.uk

Need something more bespoke or long term with training – ask about our Business Support Packages

Indicate your choice by ticking or placing a X in the appropriate box:

OneCall – Level 1	per year	£180.00+VAT	<input type="checkbox"/>
OneCall "More"	per year	£600.00+VAT	<input type="checkbox"/>
OneCall "Plus"	12 month subscription	£1560.00+VAT	<input type="checkbox"/>
OneCall "On Demand"	One off subscription	£250 +VAT per hour, min 2 hrs	<input type="checkbox"/>

Company details: _____

Contact Name: _____ Telephone No. _____

Name(s) & email for up-date service: _____

Name & email for training info (if different): _____

Payment Method: _____ Purchase Order Number: _____

Cheque with order Please Invoice me By Credit Card

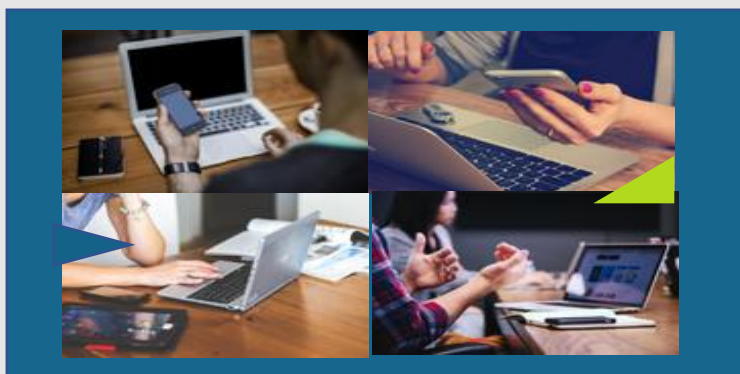
Card Number: _____

Type of card: _____ Expiry Date: _____

Signature: _____ Security Code: _____



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